

## **Medford Management Review Kim Family Incident**

### **LESSONS LEARNED**

This Management Review was chartered by the Bureau of Land Management State Director for Oregon/Washington. The review, findings, and conclusions summarize the work completed by the management review team. This Lessons Learned portion of the report is intended to aid the BLM in ongoing efforts related to management of Galice Access Road 34-8-36.

The Bureau of Land Management will utilize these lessons learned, along with our complete management review report, as we participate in the Oregon Governor's Search and Rescue taskforce to examine State statutes, rules, and procedures to help ensure adequate coordination and communication between Federal, State, and local authorities

The Bureau of Land Management will be one of the sixteen members involved in the taskforce that is charged with reviewing how to improve coordination of communication and resources between Federal, State and local authorities in search and rescue operations.

Specifically, the lessons learned from this management review fall in three categories: communications, work tracking, and official map products.

#### **Communications**

The Grants Pass Field Office engineering staff has developed an outstanding gate management program. It is comprehensive, thoroughly documented and readily understood. However, no communication protocol was established to ensure State Office Maintenance Organization crews, law enforcement officers, and other staff working on the ground were fully aware of the policies and procedures in the program. As a result, law enforcement and State Office Maintenance Organization crews, in particular, were not equipped to help in the implementation of the program.

Instructions to Grants Pass Field Office staff regarding gate closures were general in nature and were mixed in with other high priority and pressing workloads. As a result, gate closures were conducted on an "as you can" basis and did not all receive full attention.

#### **Work Tracking**

The Grants Pass Field Office had no formal means of tracking 1) who was assigned to check specific gates; 2) priority given to specific gates; 3) which gates actually had been checked; and 4) gates that had not been checked. As a result, there was no way to assess which gates still needed attention.

**Map Products**

The Galice Access/Bear Camp Road appears to be a relatively straightforward connection between Interstate-5 and the Oregon coast on most maps. Only the Oregon Official State Map provides the warning, “This route closed in winter.” The team reviewed several commonly available maps showing the route, including the Bureau of Land Management Oregon Recreation Guide and several internet based “e-maps.” None of these map products carry any such warning. As a result, visitors who are unfamiliar with the area and local conditions may be misled, depending on the map source they use.